

Detail of Persons Designated to Handle Complaints

Complaints received from the customers will be handled by the Management Committee Comprised of Chief Executive Officer and following managers (including the head of the concerned department the matter is related to):

1. Mr. Muhammad Ramzan Bhatti (Head of Operations, HR & Admin)
2. Khanzada Mehmood Nasir (Head of Compliance & Risk Management)
3. Mr. Muhammad Irfan (Head of Finance & IT and Company Secretary)